

## **The Arklow Bay Hotel COVID Health and Safety Measures**

Here at the Arklow Bay Hotel we are committed ensuring the health and safety of all guests and employees. We are constantly monitoring the ongoing COVID-19 pandemic. We have implemented the following procedures to ensure the safety for all our valued guests and employees.

- We are in regular contact with local health authorities, The IHF and Failte Ireland and are following their instructions about public health measures and hotel operations.
- We have implemented additional sanitizing stations in all areas of the hotel for guests and employees.
- Frequent sanitization is taking place of all publicly used surfaces, particularly focusing on any hygiene hot spots such as stairwells, front desk, handrails, elevators, doorways and pool areas.
- Our Front of House team will be responsible for the disinfection of guest pens, room keys and cards.
- Thorough cleaning and sanitization of all bedrooms is conducted prior to check-in. Disinfectants are used during the routine cleaning and extra attention is being paid to hygiene hot spots.
- Employees working in the hotel will be wearing appropriate PPE to ensure safety for both guests and staff.
- We are adhering to social distancing fully and we are implementing the recommended spacing between seating and tables in our lobby and lounge.
- We are monitoring occupancy in the hotel in line with government guidelines.
- We are working with guests in every way to assist them with upcoming bookings and moving if necessary, to an upcoming date.
- Any employees returning from travel or sharing accommodation with front line workers are required communicate with our HR Department in advance of returning to work and will be advised accordingly.

We would like to thank you for your ongoing support at this time. Should you have any questions or concerns regarding your stay, please do not hesitate to contact us to discuss.